

March 2024



ASSOCIATION  
FOR BEHAVIORAL  
HEALTHCARE



We hope this message finds you well. As we embark on a new edition of our eUpdate, we're thrilled to welcome you to another round of engaging content and updates that matter. Thank you for being part of our community. Your feedback and suggestions are invaluable to us. Feel free to reach out and let us know what topics you'd like us to cover or if there's anything specific you'd like to see in future editions.

## This Month's eUpdate

Every month, ABH compiles important information and resources to keep you updated and informed. Here is a glimpse of what you can expect in this month's eUpdate:

- [MassHealth POSC Primary User Designation Clean Up](#)
- [Extension: DPH COVID and Influenza Vaccination Reporting](#)
- [Provider Rate Enhancements: Reporting and Attestation Requirements for FY23 10% Enhanced Funds](#)
- [3% Economic Development Payment Attestation Process](#)
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## MassHealth POSC Primary User Designation Clean Up

Providers have until March 31, 2024 to modify their Primary User designations by completing a survey. Once you have completed the survey, MassHealth will update the Primary User and Backup Primary User and remove the Primary User designation and the Manage Subordinates permission from any other user currently listed under your organization's PID/SL(s). This includes all linked users and those user IDs created by your organization.

This summer MassHealth plans to update the Provider Online Service Center (POSC) to allow only 2 users to function as the Primary User for each PID/SL. This change is being made to align with the Primary User policy. If your organization has determined that the Primary User designations must be updated before then, please complete the survey by March 31. The survey is available here: <https://forms.office.com/g/nYNPPSxAQp>.

Primary User designations and ineffective management of access of information could allow staff and affiliate organizations to continue accessing the provider's information and enable users to submit transactions on behalf of a provider after they have left employment or after their contract was terminated.

Please review the MassHealth Primary User Policy here: <http://tinyurl.com/4cysd32p>

All-Provider Bulletin 377 is available here: <https://www.mass.gov/lists/all-provider-bulletins>.

For additional questions or concerns: please contact MassHealth at (800) 849-2900 or [provider@masshealthquestions.com](mailto:provider@masshealthquestions.com).

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## Extension: DPH COVID and Influenza Vaccination Reporting

DPH has been working with the ABH Team and agreed to a deadline extension for the COVID and Influenza Personnel vaccination reporting. Please see the following message from DPH, that was released via the DPH listserv distribution.

*Dear Colleagues,*

*The Department of Public Health understands that, due to a technical problem with the distribution message, some licensed clinics may not have received the initial communication from the Department regarding the reporting deadline for health care personnel vaccination for COVID-19 and influenza. Due to this, the Department is extending the time by which licensed clinics must report its aggregate health care personnel COVID-19 and influenza data to the Department to **May 15, 2024**.*

*Licensed clinics must report aggregate health care personnel COVID-19 and influenza data by May 15, 2024, through an online survey in REDCap.*

*To access the online survey, please click on the following link: <https://redcap.link/ma-hcp-covidandfluvaccination>.*

*Thank you,*

*The Massachusetts Department of Public Health*

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## **Provider Rate Enhancements: Reporting and Attestation Requirements for FY23 10% Enhanced Funds Due by March 29, 2024**

Providers who received FY23 10% enhanced funds authorized under 101 CMR 452.00, 101 CMR 453.00, and/or Managed Care Entity Bulletins 91 or 92 to support eligible workforce expenses are now able to submit the required reporting and attestation through the [MassGRANTS online portal](#).

Providers are required to report unless they received less than \$10,000 in total from all EOHHS agencies and MassHealth Managed Care Entities. Providers who received less than \$10,000 in total are welcome to report, but not required to do so. The report and attestation form is for providers to demonstrate to EOHHS that they have used at least 90% of the enhanced funds for direct care workforce development, which could include hiring and retention bonuses and other categories of worker compensation. **The report and attestation form is due by March 29, 2024.**

The reporting and attestation form and additional resources on how to complete the report are available through the links below.

- [FY23 10% Report Template](#) is the reporting and attestation template. Providers should review the template to familiarize themselves with the questions they will need to answer.
- [FY23 10% MassGRANTS User Guide](#) provides guidance and screenshots explaining how to register and login to the online portal and how to complete the report and attestation.
- [FY23 10% Reporting and Attestation Form FAQs](#) provides answers to commonly asked questions.
- [Click here to submit your report.](#)

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### 3% Economic Development Payment Attestation Process

DCF providers who received 3% Economic Development (“EcoDev”) payments are required to complete an attestation as a condition of receiving the 3% Economic Development payments.

The attestation is now available to complete on MassGRANTS. **The deadline to complete the attestation is Friday April 19, 2024. Providers only need to complete ONE attestation regardless of the number of EOHHS agencies they received 3% of Economic Development Law payments.**

- [Attestation for Economic Development Law 3% Payments - Template](#) is a copy of the attestation template.
- [Attestation for Economic Development Law 3% Payments - MassGRANTS User Guide](#) provides guidance and screenshots explaining how to register and login to the online portal and how to complete the attestation.

If you have questions about logging into the system or navigating the system, please contact the MassGRANTS help desk via email at [MassGrantsSupport@mtxb2b.com](mailto:MassGrantsSupport@mtxb2b.com) or by phone at 1-866-406-2170.

If you have questions about the content of the report and reporting requirements, please reach out to the EOHHS Covid Provider Inbox at [EOHHSProviderCovidCost@mass.gov](mailto:EOHHSProviderCovidCost@mass.gov).

If you have any questions about your DCF program, please contact your DCF Program Manager.

[Click Here to Register and/or Submit Your Attestation](#)

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## Change Healthcare Cybersecurity Incident

MassHealth has shared the following message regarding the recent cybersecurity incident involving Change Healthcare:

*On February 21, 2024, Change Healthcare identified a cybersecurity incident. We understand that MassHealth health plans and providers may use Change Healthcare as their billing intermediary, prescription clearing house, claims clearing house, and/or Electronic Data Interchange (EDI) vendor. We strongly encourage all providers with systems connections to Change Healthcare to disable those connections immediately and investigate evidence of compromise if they have not done so already. For more information, review Change Healthcare's statement on its website: <https://status.changehealthcare.com/incidents/hqpjz25fn3n7>.*

*In addition, we are aware that the incident along with related mitigation responses may impact the ability of some providers to review MassHealth member eligibility and submit claims. If you are a provider impacted by this incident and need help verifying member eligibility or submitting claims, please contact MassHealth Customer Service at 1-800-841-2900, TDD/TTY: 711.*

*MassHealth is committed to the health of our members and will work with providers who are impacted to ensure services can continue to be provided.*

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## A Peek in the Personnel File



The eupdate is thrilled to introduce **Liz Ganz**, ABH's new ABH's Vice President for Government Affairs and Public Policy. Liz is responsible for working closely with ABH leadership and members to set the association's legislative agenda, prioritize issues affecting behavioral health providers,

and advocate on behalf of members and the industry. Priorities include advancing legislation regarding increased funding for community mental health clinics, children's behavioral healthcare, and strengthening the workforce.

Prior to joining ABH, Ganz was the chief of staff and general counsel to state Sen. Julian Cyr, managing all legislative initiatives and leading healthcare-related priorities. She has also served as a staff attorney with Health Law Advocates, providing legal representation to low-income clients that rely on public insurance programs to access healthcare, and as a certified SHINE counselor with the Massachusetts Executive Office of Elder Affairs, helping clients understand their health insurance options and assisting with applications and claims.

Ganz, who is a member of the Massachusetts bar, earned a juris doctor degree from Boston University School of Law. She holds a bachelor's degree in international studies from Dickinson College.

Liz can be reached at [eganz@abhmass.org](mailto:eganz@abhmass.org) or at 857.371.2508.

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## ABH 2023 Salary Survey Report

The Association for Behavioral Healthcare (ABH), in partnership with Gallagher Surveys, developed a salary and benefits survey that focused specifically on mental health and substance use disorder providers. The final product included extensive input and guidance from the ABH Human Resources Committee, the ABH Human Resources Salary Survey Subcommittee, and the ABH Senior Leadership Committee on Diversity, Equity, Inclusion & Justice. Thank you to the committee members who worked to develop and refine the survey and to the staff who developed and reported data that made this survey possible.

**The results are now in and available for purchase. We anticipate that these results will be a great resource for members.**

### Survey Cost

As with past surveys, a significant discount will be given to ABH members who participated in the salary survey. The cost to purchase the survey is as follows:

- \$400 for ABH members who participated in the survey

- \$1400 for ABH members who did not participate, but who wish to purchase the survey

This survey is not available to non-members.

### Purchasing Information

To purchase the Salary Survey results:

1. Please complete this [Salary Survey Purchasing Request Online Form](#). You will need to use your ABH Members-Only Portal Login credentials to access this form. If you do not have your credentials or need them for the first time, please contact Meg Socha at [msocha@abhmass.org](mailto:msocha@abhmass.org).
2. We are also requiring members to review and sign this [ABH Salary Survey Nondisclosure Agreement and Agreement to Pay](#). You may either upload it via the [Salary Survey Purchasing Request Online Form](#) or return it via email to Meg Socha at [msocha@abhmass.org](mailto:msocha@abhmass.org). You can expect the 2023 Salary Survey Report within 2 business days after we receive a signed agreement. The Report will be provided via email to the organizational CEO.

### Important Note about Demographic Data

In consultation with the Diversity, Equity, Inclusion & Justice Senior Leadership Committee, this year's salary survey again asked for staff demographic data. The final report includes baseline demographic data. Please note that the salary data is not tied to the demographics. These data are included for informational purposes only.

### Questions?

If you have any questions, please contact Meg Socha at [msocha@abhmass.org](mailto:msocha@abhmass.org).

## April 2024 Committee Schedule

Tuesday, April 2

**ATS/CSS, 10 a.m.**

Friday, April 5

**Children's CEO, 10 a.m.**

Monday, April 8

**Billing, 10 a.m.**

Wednesday, April 10

**Human Resources, 10 a.m.**

Thursday, April 11

**SOAP, 10 a.m.**

Friday, April 12

**Corporate Compliance, 10 a.m.**

Thursday, April 18

**COE RRS, 1 p.m.**

ABH's Committees are the "grassroots" of our organization. To learn more about ABH's Committees, [click here](#).

## Save the Date: ABH Annual Meeting



ASSOCIATION FOR BEHAVIORAL HEALTHCARE

**ANNUAL  
MEETING**

**TUESDAY, MAY 14, 2024**



**Tuesday, May 14, 2024**  
**12:00pm - 2:00pm**  
**The Westin Waltham Boston**

Every May, ABH holds its Annual Meeting to bring together the entire ABH membership for an opportunity to network, conduct association business, and hear from ABH and policymakers or thought leaders. This year's Annual Meeting will take place on **Tuesday, May 14th from 12:00 p.m. to 2:00 p.m.** at [The Westin Waltham Boston](#).

Registration details will be available soon.

#### **Accommodations**

Individuals with disabilities are encouraged to attend ABH sponsored events. If you require a reasonable accommodation in order to participate in this event, please contact Meg Socha at [msocha@abhmass.org](mailto:msocha@abhmass.org) by **Tuesday, April 9** to ensure adequate arrangements can be made.

#### **Questions?**

Please feel free to contact Meg Socha at [msocha@abhmass.org](mailto:msocha@abhmass.org).

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**Former First Lady Michelle Obama to Speak at NatCon24!**



The National Council for Mental Wellbeing has announced that former First Lady [Michelle Obama](#) will join for a keynote conversation at NatCon24!

At NatCon24, the largest conference in mental health and substance use, [powerful voices](#) are being brought to the forefront to educate, inspire and offer new perspectives.

Join us at NatCon24 - the largest conference in mental health and substance use treatment – which will be held from **April 15-17 in St. Louis, Missouri**.

More than an event, NatCon24 is an invitation to further invest in yourself and your organization, while learning alongside 5,000+ health care colleagues from across the country. Here's a glimpse of what you can expect:

- Engage with thousands of colleagues from across the country.
- Hear from hundreds of thought leaders in health care and beyond.
- Participate in dozens of diverse, immersive and peer-led workshops.
- Access hundreds of hours of premium content on trending topics.
- Earn continuing education (CE) and continuing medical education (CME) credits.
- Discover new technologies and tools to increase your impact.
- Contribute to conversations about the future of our field.

Additional information can be found on the NatCon24 overview page [here](#). We encourage you to share this opportunity with your staff, so they can join us in [St. Louis](#) for three days of nonstop learning, networking and entertainment.

[Click here to register](#), and get ready to explore the future of our field, build new relationships, fulfill your licensing requirements and learn from the best minds in health care – only at NatCon24!

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## Interesting Reads

- [To stop fentanyl deaths in Philly, knocking on doors and handing out overdose kits.](#) *NPR*.
- [Embrace Boston report details legacy of systemic racism and how to redress and harms it causes Black residents.](#) *WBUR*.
- [Community behavioral health centers in Mass. see big demand for one-stop mental health care.](#) *WBUR*.
- [Biden-Harris Administration Announces \\$36.9 Million in Behavioral Health Funding Opportunities.](#) *SAMHSA*.

## [ABH Staff](#)

[Click here](#) to learn more about ABH staff, and to access and download a staff directory.

**Lydia Conley**

President and CEO

[Iconley@abhmass.org](mailto:Iconley@abhmass.org)

857.371.2502

**Carmel Craig**

Vice President for Mental Health Services

[ccraig@abhmass.org](mailto:ccraig@abhmass.org)

857.371.2503

**Jonna Hopwood**

Vice President for Addiction Treatment Services

[jhopwood@abhmass.org](mailto:jhopwood@abhmass.org)

857.371.2506

**Liz Ganz**

Vice President for Government Affairs and Public  
Policy

[eganz@abhmass.org](mailto:eganz@abhmass.org)

857.371.2508

**Kristen Hackney**

Senior Director of Behavioral Health Policy  
Transformation

[khackney@abhmass.org](mailto:khackney@abhmass.org)

857.245.9007

**Meg Socha**

Member Engagement and Program Specialist

[msocha@abhmass.org](mailto:msocha@abhmass.org)

857.371.2511

**Stephanie Hirst**

Third Party Billing Specialist

[shirst@abhmass.org](mailto:shirst@abhmass.org)

351.203.8316

**Megan Thompson**

Senior Assistant to President/CEO & Office  
Administrator

[msocha@abhmass.org](mailto:msocha@abhmass.org)

857.371.2511

**Ellen Caliendo**

Business Manager

[ecaliendo@abhmass.org](mailto:ecaliendo@abhmass.org)

351.203.8316

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